## Creamer, et al. Voice Document With Embedded Tabs BOC9-2003-0081 (455)



FIG. 1

200

Opening Tag A
Voice response system prompt
Closing Tag A
Opening Tag B
User response
Closing Tag B
Opening Tag A
Voice response system prompt
Closing Tag A
Opening Tag C
Music
Closing Tag C

FIG. 2

300

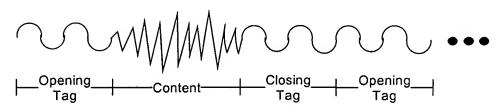


FIG. 3